Student Affairs Fee Advisory Board
DIVISION OF STUDENT AFFAIRS

Funding Request Form FY2023

Department should complete one form for each individual request

Department:
Department of Information Technology

Program, Service or Operation Requested:
IT Business Analyst II

General Description:
Business Analyst will assist with customer requirements elucidation, cloud vendor integrations, project management and solution determination for DSA departments.

Request Type:

☐ Full   ☐ Increase   ☐ One-Time   ☒ Partial/Matching

Type of Funds Requested:

☒ UAF   ☐ Other

General Questions

How does this address an important need and/or positively impact students?
Position will align business demand with technology solutions while ensuring complex requirements of security and compliance are met to deliver business outcomes. This will enable division departments to execute student facing programs and use technology to innovate and increase student experience.

What department/Division strategic plan item does this support?
Division of Student Affairs Strategic plan objectives of Contribute to Student Success, and Ensure Future Effectiveness & Sustainability

Please provide data, evidence, and/or input (student faculty, staff, other) you gathered to help you determine the need for additional resources.
Division Staff have given feedback to the need for this to increase solution development and recommendation and increased speed of delivering innovative solutions for the Division of Student Affairs

What actions have you implemented or discontinued internally to address the identified need?
Our Project Management Office Staff have taken on additional responsibilities as well as functional managers of teams to try to provide a higher level of service. However competing priorities and a lack of subject matter expertise are thwarting success in this area.

If funding is granted, what metrics will you use to evaluate success of this program/service/operation?

Increased number of projects completed for division departments. Increase net promoter score on customer service assessment.

Have other sources of funding (fundraising, sponsorship, reserves, etc.) been considered? Please explain.
No. Additional sources of funding are not available to us.

Total Estimated Cost

Funding Description	Amount
IT Business Analyst II	$68,000
Less Estimated Partial/Matching Funds (if Applicable)	$26,860
TOTAL INCREASE REQUESTED	$41,140